	11: All neighborhoods will boast a diversity of affordable housing opportunities available to all (age, income, race, familial status).				
Year	Action Steps	Performance Measure	Collaborating Partners	Lead Partners	
	11.1: Connect individuals and families with low income access to home repair assistance.				
17, 18	11.1.1. Identify funding sources & existing programs.	Five programs are identified.	Mayor's Neighborhood Advocates, Riley Area Development Corporation (RADC), SEND, INHP, Fifth Third, PNC, Habitat for Humanity, AARP	SEND	H O U S I N G A C T I O N T E A M
17,18	11.1.2. Identify home repair provider partners.	Five partners are secured.	Do-it Best, Suddings, Harbor Freight, South Indy QoL Leadership, Servants at Work & Company, INHP, Habitat for Humanity	SEND	
17,18	11.1.4. Prioritize homeowners in need & repairs needed.	10% of identified home repairs completed annually	SEND, South Indy Neighborhood Associations, CICOA, AARP, INHP	RADC	
17, 18, 19, 20, 21	11.1.5. Promote resources through South Indy communication channels.	Resources and applications are made available on southindy.org, social media and in newsletters.	DBNS, Health & Hospital Corporation of Marion County, Community Building Action Team, Renew Indy, INHP	South Indy	
18, 19, 20, 21	11.1.3. Identify volunteer groups.	One volunteer home repair event occurrs annually.	Eli Lilly, Community Health, UIndy Department of Service Learning, Churches, South Indy Neighborhood Associations, CICOA	SEND	
18, 19, 20, 21	11.1.6. Ensure system is in place to measure impact and follow up accordingly with homeowner clients.	100% of completed repairs are reviewed in the following year.	DBNS, INHP, CICOA, AARP	RADC	
	11.2: Promote homeownership within the boundaries of the South Indy QoL plan.				
18, 19	11.2.1. Engage partner groups and inquire about current and planned homeownership strategies in the South Indy.	Comprehensive South Indy housing development plan is created.	LISC, City of Indianapolis-DMD & DBNS, MIBOR, INHP, Greater Indy Habitat for Humanity, People of Praise, Big Car, South Indy Neighborhood Associations, SEND, Renew Indy	RADC	
17, 18, 19, 20, 21	11.2.2. Connect South Indy residents to available educational and financial resources for potential homebuyers.	10 South Indy residents and families annually enrolled in homeownership education courses.	MIBOR, INHP, Greater Indy Habitat for Humanity, Habitat, Fifth Third, PNC, SECS, Concord Community Center	South Indy	

18, 19, 20, 21	11.2.3. Market homeownership opportunities through events, South Indy website, and other promotional materials.	1 event in year 2, 2 events in year 3, 3 events in year 4, 4 events in year 5	Mibor, INHP, Habitat, Renew Indy, South Indy Neighborhood Associations, RADC, Big Car, UIndy Homestead Program	South Indy
11.3: Promote a diversity of housing options within the boundaries of the South Indy QOL Plan.				
18, 19, 20, 21	11.3.1. Identify funding sources for a senior housing study along the Red Line corridor or other areas of need within the South Indy QOL Plan boundaries.	New affordable senior housing opportunities are identified.	INHP, LISC, IACED, Insight Development, AARP, CICOA, CICF Senior Fund, SEND, Uindy	SEND
18, 19, 20, 21	11.3.2. Promote the development of new affordable multi-family housing units along the Red Line corridor or other areas of need within the South Indy QOL Plan boundaries.	Establish an affordable multi-family development along the Red Line corridor or other area of need within the South Indy QOL Plan boundaries.	Strategic Capital Partners, Insight Development, Joe Whitsett Group, INHP, LISC, Insight Development, AARP, CICOA, Reverie Estates, SEND	SEND
19, 20, 21	11.3.3. Seek funding and partnerships for repairs and retro-fitting of existing housing stock to meet accessibility needs.	100% of homes identified are provided home repair/modification assistance program information. .	CICOA, Community Action of Greater Indianpolis, INHP, IHCDA, Mayor's Neighborhood Advocates, AARP, ADA	SEND
12: South Indy neighborhoods will thrive with well managed, quality, affordable rentals.				
12.1: Recruit, educate, and retain quality landlords.				
17, 18, 19, 20, 21	12.1.1. Identify and connect landlords/rental property owners to promote responsible stewardship and to provide peer-to-peer education and support.	Identify educational opportunities and promote through SoIndy newsletter, social media, or event.	Department of Business & Neighborhood Services (DBNS), South Indy & SEND Neighborhood Associations, MNAs, City of Indianapolis-DMD	SEND
18, 19, 20, 21	12.1.2. Use information from Renew Indianapolis and other organizations to identify developers who have successfully transformed adandoned homes into neighborhood assets and encourage them to redevelop homes in South Indy planning area.	List established and developers contacted.	LISC, INHP, DBNS, DMD, Renew Indianapolis, SEND	RADC
18, 19, 20, 21	12.1.3. Promote successful renting through resources such as INHP courses.	A community renters agreement is established.	INHP, DBNS, South Indy Neighborhood Associations, Prosecutor's Office	South Indy
12.2: Hold landlords accountable to meet or exceed South Indy and city code standards.				

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17, 18, 19, 20, 21	12.2.1. Use data to identify problem properties that do not meet code enforcement standards, are listed as vacant by the USPS, and/or are not included in the landlord registry database.	A database of problem properties is developed, maintained and presented to DBNS annually.	DBNS, South Indy Neighborhood Associations, Health and Hospital Corporation of Marion County	South Indy	
18	12.2.2. Work with the Department of Business and Neighborhood Services (DBNS) to develop a tool or checklist with criteria to identify issues to assure standardized approach to all properties.	100% problem properties assessed.	DBNS, Renew Indianaoplis, Mayor's Neighborhood Advocates, South Indy Neighborhood Associations, Mayor's Action Center (MAC)	South Indy	
18	12.2.3. Work with DBNS to assess problem properties using a standardized tool or checklist.	Strategy is complete.	DBNS, Mayor's Neighborhood Advocates (MNA), South Indy Neighborhood Associations, City County-Councillors, Renew Indianapolis, MAC	South Indy	
18, 19, 20, 21	12.2.4. Advocate to city departments for enforcement of code for problem properties.	List disseminated.	DBNS, DMD, MNA, Renew Indianapolis, South Indy Neighborhood Associations, MAC	South Indy	
18, 19, 20, 21	12.2.5. Outreach to owners of identified problem properties to ensure they are in compliance with the landlord registry and educate on code standards.	100% of problem properties contacted.	DBNS, Health & Hospital, MNA, South Indy Neighborhood Associations, City-County Councillors	South Indy	
19, 20, 21	12.2.6. Work with DBNS to measure impact.	Reduce code violations by 10%.	DBNS, MNA, South Indy Neighborhood Associations	South Indy	HOUSING ACTION TEAM